

August 3, 2009

TO ALL WIMBERLEY WATER SUPPLY CORPORATION CUSTOMERS

In an effort to conserve water Wimberley WSC is implementing Stage 3 of our drought restrictions. Effective **immediately** Wimberley WSC customers are in **Stage 3**.
DROUGHT CONDITIONS EXIST!

The following are the conditions of **Stage 3 Water Restrictions**.

GOAL: Achieve a 20% reduction in daily production

Wimberley WSC Management Measures:

Wimberley WSC will reduce or discontinue flushing of water mains in an effort to manage limited water supplies and/or reduce water demand.

Water Use Restrictions

Under threat of penalty for violation the following water use restrictions shall apply to all persons.

- (a) Irrigation of landscaped areas shall be limited to Sundays and Thursdays for customers with street addresses ending in an even number (0,2,4,6, or 8) and Saturdays and Wednesdays for customers with street addresses ending in an odd number (1,3,5,7,9) between the hours of 6:00 AM and 9:00 AM and between 8:00 PM and 11:00 PM and shall be by means of hand-held hoses with positive shut off nozzle, hand-held buckets, or drip irrigation. **THE USE OF HOSE-END SPRINKLERS OR PERMANENTLY INSTALLED AUTOMATIC SPRINKLER SYSTEMS ARE PROHIBITED AT ALL TIMES.**
- (b) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is prohibited.
- (c) Use of water to fill, refill, or add to any indoor and outdoor swimming pools, wading pools, or Jacuzzi-type pools is prohibited.
- (d) Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited.
- (e) Use of water from hydrants shall be limited to fire fighting, related activities, or other activities necessary to maintain public health, safety, and welfare.
- (f) All restaurants are prohibited from service water to patrons except upon request of the patron.

- (g) The following uses of water are defined as **NON-ESSENTIAL AND PROHITED**:
1. Wash down of any sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surfaced areas
 2. Use of water to wash down buildings or structures for purposes other than immediate fire protection
 3. Use of water for dust control
 4. Flushing gutters or permitting water to run or accumulate in any gutter or street
 5. Failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s)

PENALTIES FOR VIOLATIONS

- A. First Violation – The customer/member will be notified by a verbal or written notice (Certified Letter, Return Receipt Requested) of their specific violation.
- B. Second Violation – The customer/member will be notified by a written notice (Certified Letter, Return Receipt Requested) that they are in violation of the Drought Contingency Plan adopted by Wimberley Water Supply Corporation. **If the violation(s) continue your meter will be pulled.**
- C. If a person is found to be in violations three (3) times the Operations Manager shall, upon due notice to the customer, be authorized to pull the meter and discontinue water service to the premises where such violations occur. Services discontinued under such circumstances shall be restored only upon payment of a reconnection charge, hereby established at \$250.00 and any other costs incurred by the Wimberley Water Supply Corporation in discontinuing service. In addition, suitable assurance must be given to the Operations Manager that the same action shall not be repeated while the Plan is in effect.
- D. Any person, including a person classified as a water customer of the Wimberley Water Supply Corporation, in apparent control of the property where a violations occurs or originates shall be presumed to be the violator, and proof that the violations occurred on the person's property shall constitute a rebuttable presumption that the person in apparent control of the property committed the violation, but any such person shall have the right to show that he/she did not commit the violation. Parents shall be presumed to be responsible for violations of their minor children and proof that a violation, committed by a child, occurred on the property within the parents' control shall constitute a rebuttable presumption that the parent committed the violations, but any such parent may be excused if he/she proves that he/she had previously directed the child not to use the water as it was used in violation of this Plan and that the parent could not have reasonably know of the violations.