



# Hays County, Texas

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## Information for the News Media

March 18, 2020

**Hays County Courthouse, San Marcos, TX** (March 18, 2020) – Staying at home as much as possible during the COVID-19 pandemic? Good for you! While most Hays County offices and services are staffed in their offices as of March 18, you can take care of many Hays County services online; below are a few. Remember that this is a quickly changing situation, so if you plan to visit a Hays County Office in person, please visit that department's webpage at <https://hayscountytx.com> and call or email the office.

Payment information is also on each office's page. Choose from the dropdown tabs at the top for the specific department you are interested in. If you need assistance in determining what Office/Department you need to make a payment to, contact the Treasurer's Office at 512-393-2236 or e-mail at [Treasurer@co.hays.tx.us](mailto:Treasurer@co.hays.tx.us).

### But first, read this information from the State of Texas about waivers to certain requirements:

*Governor Abbott issued a statement on March 16, 2020, granting a temporary extension to obtain initial registration, renewal of registration, and renewal of a permanent disabled parking placard. Governor Abbott also granted a temporary extension for an individual with an expired 30-day temporary permit to obtain another permit or Texas registration.*

*The temporary waiver grants an extension for initial issuance of registration, renewal of registration, renewal of a permanent disabled parking placard, and issuance of a 30-day temporary permit needed to operate a vehicle on public roads. The TxDMV will provide notice when normal registration, permanent disabled parking placard renewal and permit issuance services have resumed. The waiver is in effect until 60 days after TxDMV notifies the public that normal vehicle registration, vehicle titling and related services has resumed.*

*The purpose of the waiver is to prevent customers from having to physically visit a county tax assessor-collector office to obtain initial registration or a 30-day temporary permit (when the person's 30-day temporary permit expired); or to renew registration or a permanent disabled parking placard. Customers may continue to renew their registration online at [www.texas.gov](https://www.texas.gov).*

### Tax Office/Vehicle Registration

#### Vehicle Registration

- Visit [www.texas.gov](https://www.texas.gov) to renew online
- Mail to 712 S. Stagecoach Trail, Suite 1120 - San Marcos, TX 78666
- Use our drop boxes (located at all Tax Office locations)

## **Titles and Disabled Placards**

- Mail to 712 S. Stagecoach Trail, Suite 1120 - San Marcos, TX 78666
- Use our drop boxes (located at all Tax Office locations)

## **Property Payments and Services**

- Mail to 712 S. Stagecoach Trail, Suite 1120 - San Marcos, TX 78666
- Use our drop boxes (located at all Tax Office locations)
- Visit [www.hayscountytax.com](http://www.hayscountytax.com) to make payment via e-check or credit/debit card

Call the Tax Office at 512-393-5545 if you have any questions.

## **Treasurer's Office**

The Treasurer's Office works with all county departments to take credit card payments online for most services throughout the county. Court Ordered Payments, Permits, Taxes, Records, Fees are all accepted online through webpages for each department. We mail checks and offer direct deposit to vendors and employees. If you need assistance in determining what Office/Department you need to make a payment to, contact the Treasurer's Office at 512-393-2236 or e-mail at

[Treasurer@co.hays.tx.us](mailto:Treasurer@co.hays.tx.us).

## **Development Services**

You can submit for development or septic permits online at [mygovernmentonline.org](http://mygovernmentonline.org).

All questions can be answered at 512-393-2150 or by emailing [permits@co.hays.tx.us](mailto:permits@co.hays.tx.us). Only applicants needing signatures would need to go to the Development Services Department in person, and please call or email first.

## **Courts**

Many Courts are closing or limiting trials. Information is located on each Court's webpage.

Many services are available at the District Courts, such as E-Filing initial and subsequent documents. Court costs, fines, and fees can be paid at [certifiedpayments.net](http://certifiedpayments.net) (Bureau Code 5779509). Copy requests can be made to [distclerk@co.hays.tx.us](mailto:distclerk@co.hays.tx.us) and juror information is located on the District Clerk's webpage. Correspondence can be sent to [jurycourt@co.hays.tx.us](mailto:jurycourt@co.hays.tx.us)

For all services, visit <https://hayscountytax.com/courts/district-clerk/>.

For other Courts, visit <https://hayscountytax.com> and choose the Courts dropdown for your specific court.

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